

## Frequently Asked Questions

- **Who may attend this daycare?** Children or Grandchildren of a BISD employee.
- **Does the employee have to be a full-time employee?** No
- **For what ages do you provide care?** Birth through Pre-K
- **Do you provide part-time care?** Yes
- **Do you provide School-age care?** No, each BISD Elementary campus has an After School Program to provide care for the school-age child.
- **If I choose to do payroll deduction, is this taken out before or after taxes?** The deduction is taken out *after* taxes.
- **What meals do you provide?** We provide a breakfast-type morning snack and an afternoon snack. Parents may either bring their child's lunch or order a lunch through the BISD Food Service. We pick up our meals at the STEAM cafeteria.
- **How much are the purchased lunches?** \$2.25 for the Mini Meal.
- **What is the Mini Meal?** A smaller portion of the student lunch aimed for the smaller appetite of our younger children.
- **What time do you open?** 6:45 am
- **What time do you close?** 5:30 pm
- **What type of curriculum do you follow?** We use the Frog Street Press Curriculum for ALL ages, from Infants through Pre-K.
- **Do you do field trips?** No, instead we invite a variety of Community Helpers to come and visit our facility to talk to our children.
- **Is the staff experienced?** We try to hire only employees with a minimum of 2 years experience in Licensed Child Care.
- **Is the daycare staff screened for criminal convictions?** Yes, all daycare employees (including subs) are required to have 2 background checks. One background check is through HR and the other is through Daycare Licensing. Not only are they checked for normal FBI background investigations but the Licensing checks for any reports from previous daycares of any reported misconduct.
- **Who do I speak with about concerns at the daycare?** You should first contact Ms. Jayne and discuss any issues or concerns you may have. If she is not able to resolve the issue, Christy Strayhorn is your next contact. She can be reached at the Ad Building: 817-245-1000.
- **Are you open during the Summer Institution?** No, we are not able to maintain our ratios and balance the intake of children due to the variety of classes offered at the Summer Institute. However, many of our staff are willing to keep children in their homes during the Summer Institute. Just contact Jayne Jones for contact information.
- **Do you accept CCMS/CCS?** Yes
- **What all should I send with my child to daycare?** Please send at least 1 change of clothes, a favorite blanket and soft toy to make their napping time more comfortable, a prepared lunch or money to purchase a lunch through the BISD Food Service. (please see other questions above about the lunches) Infants need to bring their diapers, wipes, pacifiers, bottles, formula, cereal,

baby food and any other personal needed item. Children still wearing diapers need to bring their diapers/pull-ups and wipes.

- **What are the sick child policies?** Everyone wants their child to be happy and healthy at all times. One way to maintain that at the daycare is to keep your child home if they exhibit illness symptoms. These include diarrhea, vomiting, fever over 100 degrees, lethargy, etc. A good rule of thumb is if the child is up to participating in normal daycare activities such as playing outside, playing in centers, participating in circle time, playing learning games and activities, etc. then they are well enough to come to daycare.
- **When is a child sent home from daycare?** We follow the BISD sick child policies as well as Daycare Licensing rules. Your child will need to be kept home or picked up from Daycare with any of the following:

- Fever of 100 degrees or higher in the past 24 hours- Your child needs to be free of fever for a full 24 hours without the help of fever reducing medications (such as Tylenol, Motrin or Fever-All) before sending them back to school.
- Vomiting and/or diarrhea in the past 24 hours
- Itchy, red eyes with discharge
- Rash that has fluid or pus coming from it until treatment has been received, and a note from the doctor states that your child may return to school
- Ringworm of the scalp (until treatment has started)
- Head lice (may return after appropriate lice treatment) -Your school nurse will need to check your child's head before he/she returns to class

- **What are the class-sizes?** We follow Minimum Standards, the state rules for child care centers. We try to maintain less than the state requires for higher quality childcare. For every age-group, there are different ratios. See below:

○ Infants, 0-12 months	4 to 1 or 10 to 2
○ Wobblers, 11-17 months	5 to 1
○ Toddlers, 18-24 months	9 to 1
○ 2 Year-Olds	11 to 1
○ 3 Year-Olds	15 to 1
○ 4 Year-Olds	18 to 1